

Why Can't We Just Get Along?

Communications/
People Skills Expert

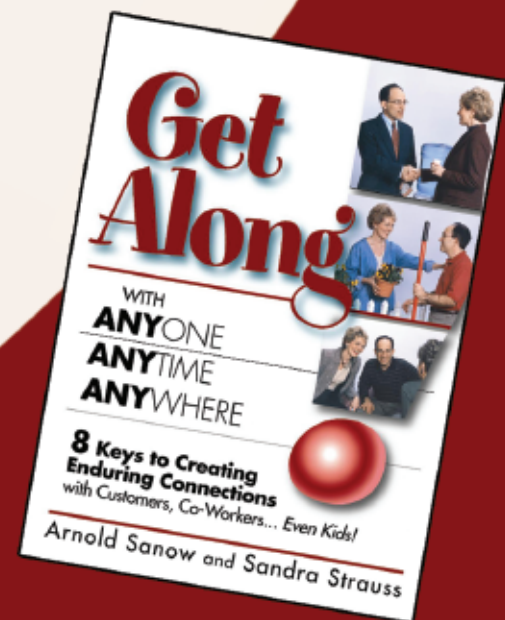
Arnold Sanow



Arnold Sanow, MBA, CSP (Certified Speaking Professional) will share with your audience what it takes to get along, build rapport, relationships and connect with customers and co-workers.

Arnold has delivered over 2,500 paid presentations to more than 500 different companies, associations and governmental agencies. He is the author of 5 books to include, "Get Along with Anyone, Anytime, Anywhere,"

He is a frequent guest in the media (USA Today, ABC Morning News, the Wall Street Journal and CBS Evening News) and a former adjunct professor at Georgetown University. If you need an entertaining, interactive, how-to and non-boring program with plenty of walk away information you can use ... NOW! Contact Arnold at:



speaker@arnoldsanow.com

703-255-3133

Get Along with Anyone, Anytime, Anywhere

Building positive connections, enhancing emotional intelligence, and transforming interpersonal skills will boost your bottom line in many ways. You will retain employees and customers, improve morale, get things done, build better teams, improve customer service, enhance communication, increase job satisfaction, and get customers and co-workers singing your praises.

What You Will Learn:

Each program is tailored to meet your challenges, your concerns and your needs. Some or all of the following may apply:

- How to build cooperation, likeability, and trust.
- Ways to build a positive, productive, and profitable work environment.
- To increase your "Social IQ", to build relationships with co-workers and to turn customers into clients.
- Strategies to become totally customer oriented (*internal and external*).
- Techniques to boost "emotional intelligence".
- Solutions to enhance working relationships and teamwork.
- 17 specific ways for getting along.
- 3 guidelines to boost everyone's attitude.
- Step by step guidelines for giving feedback in a positive manner.
- How to say "NO" in a nice way.
- How to communicate in a clear and concise manner.
- 12 ways to become an active listener.
- 4 ways to avoid misunderstandings.
- 15 ways to become more memorable.
- Real life communication do's and don'ts.
- How to overcome actions that create adversarial relationships.
- Solutions to banish incivility, rudeness, and bullying in the workplace.
- 6 ways to get customers and co-workers singing your praises.
- Your communication style and how to adapt it to persuade, motivate, and influence others.
- To understand words that promote and destroy relationships.
- How to use body language to get an almost "unfair advantage".
- Techniques to reduce, eliminate, and resolve conflicts.
- Methods to disagree without being disagreeable.
- Solutions for controlling anger.
- How to eliminate negativity.
- How to control perceptions and stereotypes that create havoc.
- And more....

"Based on the comments and review of the overall conference evaluations, it was a success. Arnold was a hit!! His scores are the highest of anyone who spoke at the conference."

Stewart Shaw, Vice President,
Heery International

"At one point we seemed to have lost our focus, and then we turned that bleak situation into one of the most positive work sessions I have seen at CANUSA in a long time. I applaud our presenter and facilitator, Arnold Sanow."

Bruce Fleming, President CANUSA

"I have just been reading some of the feedback... You were dynamite again! Everything was positive, everybody learned, and they were all energized. Everyone liked the fact that you provided specifics. GREAT JOB! THANKS!"

Kathy Lightbody, Coordinator,
National Institutes of Health

"I thoroughly enjoyed your presentation and have already put into practice several of the behaviors you suggested"

Kristen Anderson-Fleming,
Meetings Manager, Newspaper
Association of America

"The session was perfect. Arnold was terrific, with lots of humor and examples that were relevant and effective. It was an A+."

Lorelei Long, Human Resources
Manager, Mayer, Brown,
Row and Maw Law Firm



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